

February 23, 2016

MRB Contractors  
618 Beltline Road  
Irving, Tx. 75060



Attn: Matt Hines

Re: Roof installation

Mr. Hines,

We recently hired MRB Contractors to complete several full roof installations and were impressed with both your products and services.

We appreciate Casey Sneed coming out to perform a pre job walk to verify the existing conditions and to review the job scope. These pre jobs walks are critical in providing solutions to problems concerning staging areas, material logistics, and safety compliance. Casey has shown expert ability in these areas and we have 100% confidence in his abilities based on our experiences.

Field supervisor Maurillio Mendoza has been involved with our projects as well and has shown a natural ability to work through onsite tenant special requests and production issues.

We also have had the opportunity for MRB to show how you handle problems. In any roofing project there is always the possibility of an installation or material defect. While no one wants a new roof to leak, sometimes it happens. We have had one issue with this and your company's response couldn't have been better. Phone calls and texts were replied to immediately and men were dispatched to resolve problems quickly.

MRB's attention to detail before the work begins, onsite supervision, progress photo documentation, close out and final sign off, and problem resolution make our relationship truly turnkey.

Keep up the good work, we look forward to continued successes together.

A handwritten signature in black ink, appearing to read 'Benjamin Scales'.

Benjamin Scales-Director  
Ashco Commercial Roofing